

Request It: Collaborative Acquisitions



Debbie Stoppello, Director of Library Collections,
Kansas City Public Library

Stephanie Roberts, Collection Development Supervisor,
Kansas City Public Library

Dawn Mackey, Discovery Services Manager,
Kansas City Public Library



September 21, 2023



Request It

REIMAGINING PATRON-DRIVEN ACQUISITIONS

Request It: Purpose and Goals



- Design a patron driven acquisitions model that encourages patron participation through a meaningful collaborative selection process
- Engage Collection Development, Discovery Services, and Acquisitions in a responsive, informed, cost effective, and streamlined approach to developing the collection
- Provide more equitable distribution of access and services, expand diverse collections, and increase insight into community interests

Request It: Suite of Services



Potential Purchasing

- We add discoverable and holdable catalog records for unowned titles
- Patrons discover and place holds on titles before we buy them

Suggest for Purchase

- We use BiblioSuggest for patron suggestion for purchase
- Patrons request titles through their online patron user account

Interlibrary Loan

- We provide a traditional ILL model
- Patrons use ILL as a last means of acquisitions

Request It: A New Perspective



Redefining patron driven acquisitions as a collaborative experience for patrons and staff transformed our approach, services, and collection

Past

- Reactive
- Limited access
- Staff Intensive
- Inefficient
- Costly
- Independent
- Homogenous

Present


- Responsive and proactive
- Expansive access
- Reduced staff
- Efficient
- Appropriate expense
- Integrated
- Diverse



Potential Purchasing: SELECTION

Potential Purchasing: Selecting Titles


- Relevant and appropriate titles supplied by vendor
- Carts prioritized using collection development identified parameters
- Factors are low demand, debut authors, sufficient subject coverage, etc.
- Order 3 months prepub

	I'll Take Everything You Have <i>Author/Artist: Klise, James</i> ISBN/UPC: 9781616208585 Format: Hardcover Publish Date/Release Date: 02/28/2023 Publisher: Algonquin Books Est. Net Price: \$9.89	
CART NAME	TITLE QUANTITY	OWNER/USER ID
L-PDALOAD YFIC 011723-LG	0	01 Acquisitions/ACQKCPL

Potential Purchasing: Adding Titles

- Load available bibliographic record for patron discovery

Description	Call Number/Item
Date/time stamp	20220921133932.5
Fixed field data	220917s2023 nyu d 000 1 eng
LCCN	2022035891
ISBN	9781616208585 17.99
ISBN	1616208589 17.99
Local system #	(Sirsi) i9781616208585
Stock number	Workman Pub Co, Attn Amy Philipps 225 Varick st, New York, NY, USA, 10014, (212)254590
Cataloging Source	DLC eng rda DLC
LC Call Number	PZ7.K6837 I1 2023
Dewey Decimal Classification Number	[Fic] 23
Local Dewey call num	FIC
Local call number	REQUEST IT
Personal Author	Klise, James, 1967- author.
Title	I'll take everything you have / James Klise.
Variant title	I will take everything you have

Description	Call Number/Item
I'll take everything you have - Klise, James, 1967- author.	
REQUEST IT - KC-CENTRAL	
 2870455-1001 - 1 - PDACQ-BOOK - PENDING	
Price:	\$0.00
Home location:	PENDING
Item category 1:	FICTION
Item category 3:	BOOK
Item category 5:	none
Date created:	1/17/2023
Date last charged:	Never
Last discharged:	Never
Date inventoried:	Never
Times inventoried:	0
Item type:	PDACQ-BOOK
Current location:	PENDING
Item category 2:	YOUNGADULT
Item category 4:	none
Previous user ID:	none
User ID:	
Last activity:	Never
Total checkouts:	0
In-house uses:	0

- Create placeholder item record for patron holds

Potential Purchasing: Expanding the Model



- Started with Adult Nonfiction 10 years ago
- Over the years expanded to Adult and Teen fiction
- Plan to expand to all collections by end of 2024
- Working with vendors to streamline workflow



Potential Purchasing

PATRON EXPERIENCE

Potential Purchasing: OPAC Before Purchase





Sleepless in Dubai

Patel, Sajni, 1981-

☆☆☆☆☆ (0 ratings) ☆☆☆☆☆ Rate this

Book. 2023

Nikki, an aspiring photographer, thinks she is embarking on a trip of a lifetime to Dubai to celebrate Diwali, until she finds out Yash, the boy-next-door with whom she has a rocky history, is also taking part.

About

About the author

Sajni Patel is the author of adult and YA fiction. The Trouble with Hating You is the first of two women's fiction titles to be published with Grand Central/Forever. My Sister's Big Fat Indian Wedding, Patel's first book with Abrams, was published in 2022 to praise from reviewers, who called it "a warm hug of a novel" (Booklist) and "a sweet and entertaining romp" (Kirkus). Patel currently lives in Hawaii. [Read less](#)

Details

PUBLICATION New York : Amulet Books, 2023.

[Full details](#)

All copies in use
1 copy 0 on hold

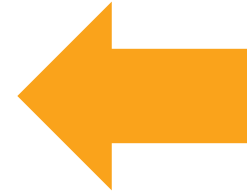
Availability by location >

Place hold

For Later

ALSO FOUND AT

Johnson County Library >
On order



Clicking on "Place hold" starts acquisition process

Availability by location



Not available at this time (1)

Kansas City Public Library - Central Library

Pending

REQUEST IT

All copies in use

Potential Purchasing: OPAC After Purchase



Maintenance:

- Pending items deleted if acquired
- Unrequested titles deleted at 9 months

⊖ Not available at this time (2)

Kansas City Public Library - Central Library

Pending



REQUEST IT

All copies in use

Kansas City Public Library - Plaza Branch

On Shelf

306.7663 G78M

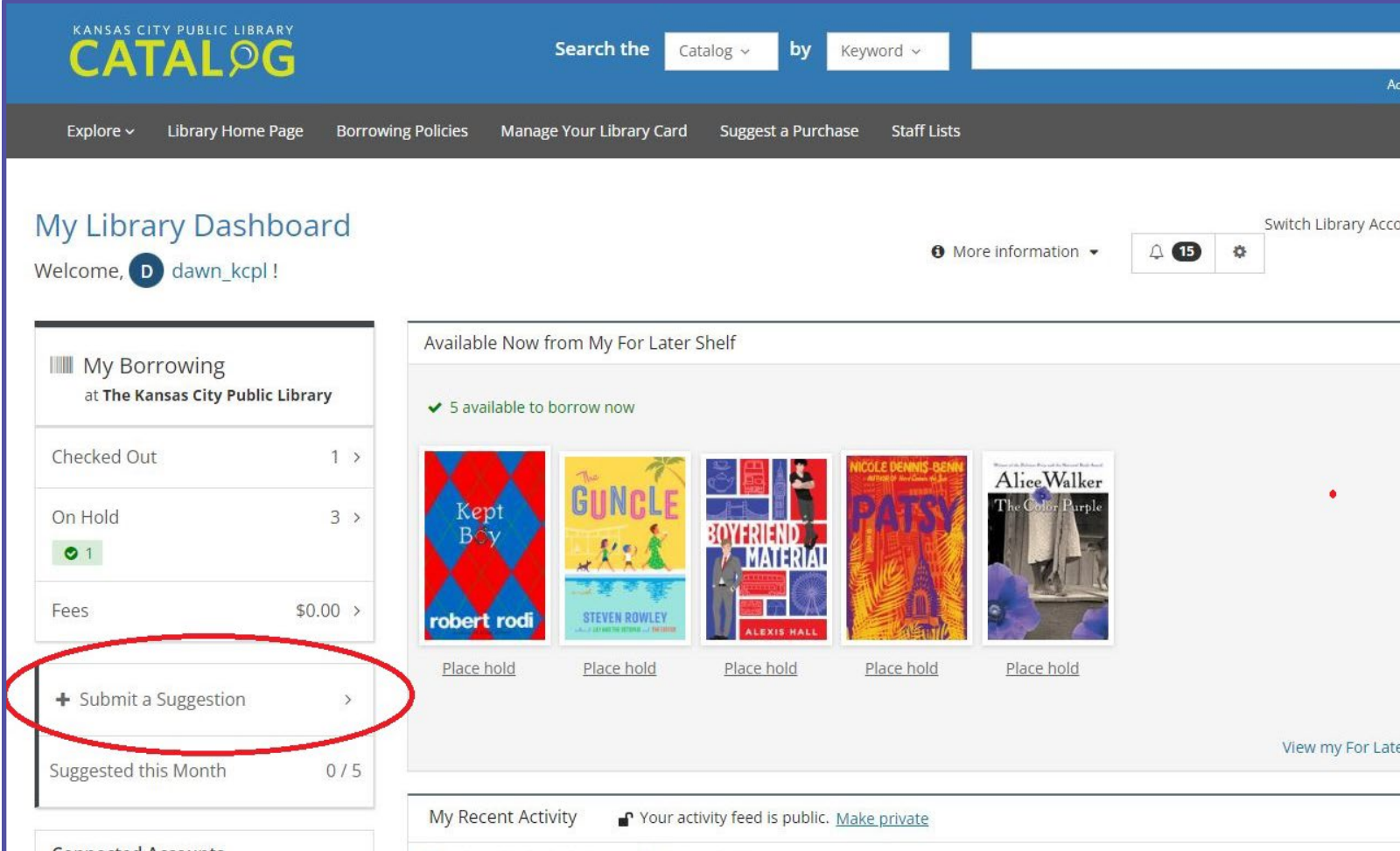
On hold for someone



Suggest for Purchase

BIBLIOSUGGEST

Suggest for Purchase: Patron Requests



The screenshot shows the 'My Library Dashboard' for the Kansas City Public Library. The dashboard includes a navigation bar with 'Suggest a Purchase' and a search bar. The main content area is divided into two columns. The left column, titled 'My Borrowing at The Kansas City Public Library', lists 'Checked Out' (1), 'On Hold' (3), and 'Fees' (\$0.00). A red circle highlights the '+ Submit a Suggestion' button. Below this is a 'Suggested this Month' section showing 0/5 suggestions. The right column, titled 'Available Now from My For Later Shelf', shows 5 items available for borrowing: 'Kept Boy' by Robert Rodi, 'The GUNCLE' by Steven Rowley, 'Boyfriend Material' by Alexis Hall, 'Patsy' by Nicole Dennis-Benn, and 'The Color Purple' by Alice Walker. Each item has a 'Place hold' button. A 'View my For Later Shelf' link is at the bottom right. The footer shows 'My Recent Activity' with a privacy toggle set to public.

Patrons make requests with BiblioSuggest

Suggest for Purchase: Patron Requests

1 2 3

Submit a Suggestion

Don't see what you want? **Request It!**

Place up to five (5) requests per month.

Before submitting your request, check to see if we own your requested title:

- Library Catalog – Books, Audiobooks, DVDs, Music CDs, eBooks, and digital Audiobooks
- Freegal – Digital Music
- Hoopla – Digital eBooks, Audiobooks, Music, Movies, TV, and Comics
- Kanopy – Digital Movies and TV
- OverDrive – Digital eBooks and Audiobooks

Note that we may not be able to purchase all requests. Items usually arrive at within 2-16 weeks of the initial request. Note: We do not process rush requests, nor can we guarantee how long it will take to receive an item. To see whether your request falls within our purchasing guidelines, see the [Library Collection Development Policy](#) and our [Request It](#) webpage.

To see the status of your request

- Login to your online account
- Click on your username in the upper-right corner
- Select My Library Dashboard
- Click on Suggested this Month

Fields marked by an asterisk are required.

Title *

Author, Performer, or Director *

Publication Year *
(e.g. 2013)

[Next →](#)

1 2 3

Submit a Suggestion

Fields marked by an asterisk are required.

Format *

ISBN

Publisher

Audience *

Language *

Notes

[← Back](#) [Next →](#)

1 2 3

Submit a Suggestion

You suggested:

The Housemaid
Freida McFadden
Downloadable Audiobook, 2022, English

[← Back](#) [Submit →](#)

Three-page request form

Suggest for Purchase: Staff Review



- Review requests
- Make purchase decisions
- Order from vendor

Suggested Purchases: Unreviewed

Unreviewed Approved Denied Manage

Found: 149 unreviewed suggestions [Download Data \(Beta\) \(Legacy\)](#)

Has Staff Notes

Search by title...

Audience ▲

Adult
Children
Teen

Format ▲


Downloadable Audiobook
Book
DVD
eBook

Language ▼

Approve Deny

Suggested	Title	Requested By	Actions
<input type="checkbox"/>	Aug 01, 2023 Fury of the Dragon Goddess Sarwat Chadda eBook, 2023, English Show more ▼	Danielle Moran (dmoran) Kansas City Public Library - Plaza Branch	<input checked="" type="checkbox"/> ✕ ✎ 📄
<input type="checkbox"/>	Aug 01, 2023 Real Food for Pregnancy Lily Nichols Book, 2018, English Show more ▼	Karin Thompson (kthompson) Kansas City Public Library - Trails West Branch	<input checked="" type="checkbox"/> ✕ ✎ 📄
<input type="checkbox"/>	Aug 01, 2023 Warrior season 2 HBO MAX Shannon Lee daughter of Bruce Lee DVD, 2023, English Show more ▼	Christina Elford (chelford) Kansas City Public Library - Central Library	<input checked="" type="checkbox"/> ✕ ✎ 📄
<input type="checkbox"/>	Aug 01, 2023 Cinderella Rodger's and Hammerstein's	Susan Gahan (sgahan)	<input checked="" type="checkbox"/> ✕ ✎ 📄

Suggest for Purchase: Acquisitions Process

 **Grantasms: Twisted Words For Fun Icebreakers**
Crowell, Grant
Book

Details

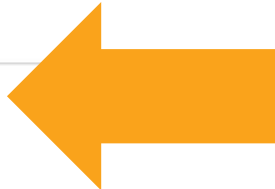
CREATORS
Crowell, Grant

TITLE
Grantasms: Twisted Words For Fun Icebreakers

PUBLICATION
Grant Crowell

Call number and classification

LIBRARY ASSIGNED CALL NUMBER
ON-ORDER



- Purchase the title
- Change status and call number to ON ORDER

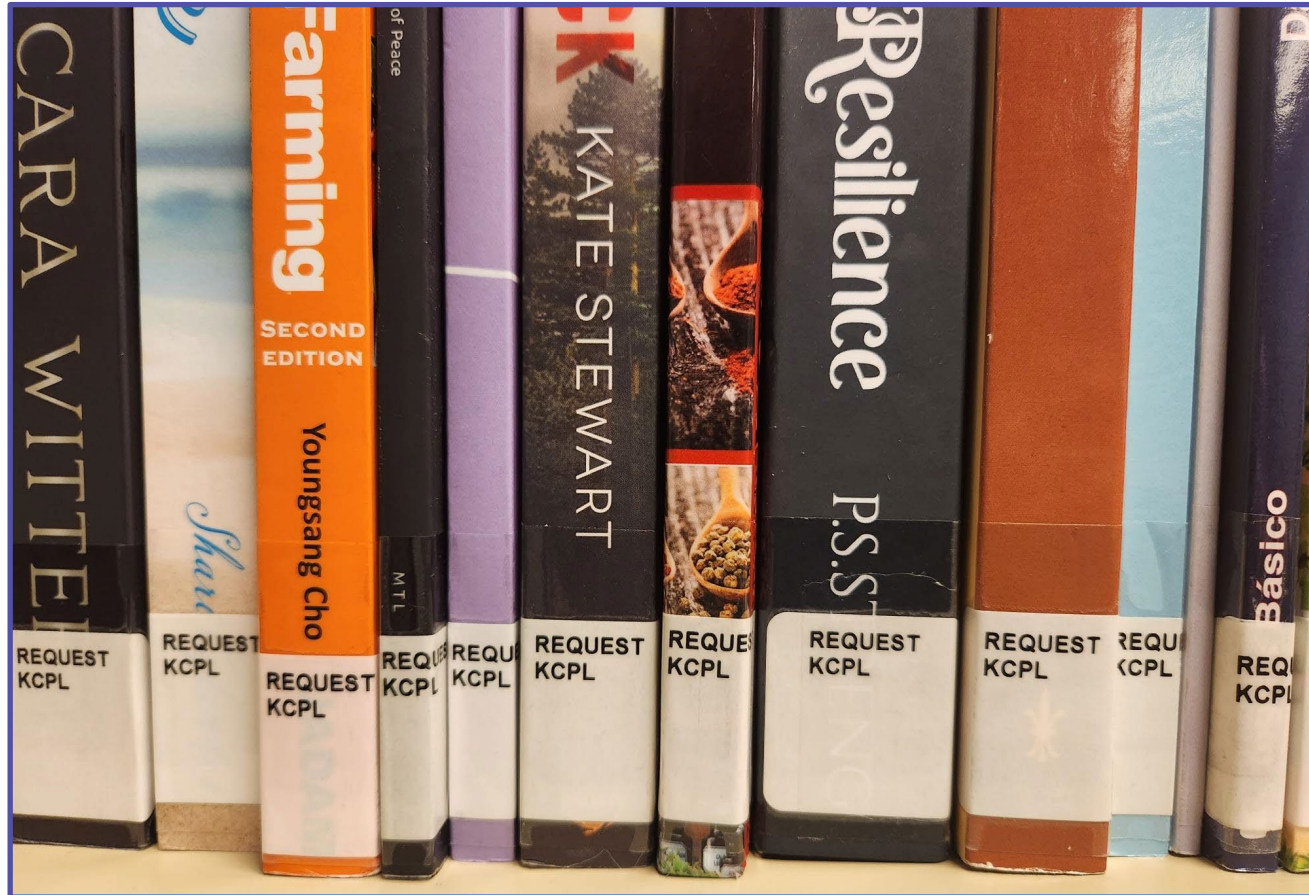
On order (1)

Acquisition

ON ORDER



Suggest for Purchase: Responsive and Efficient



Patrons borrow and return items

Suggest for Purchase: Adding to the Collection

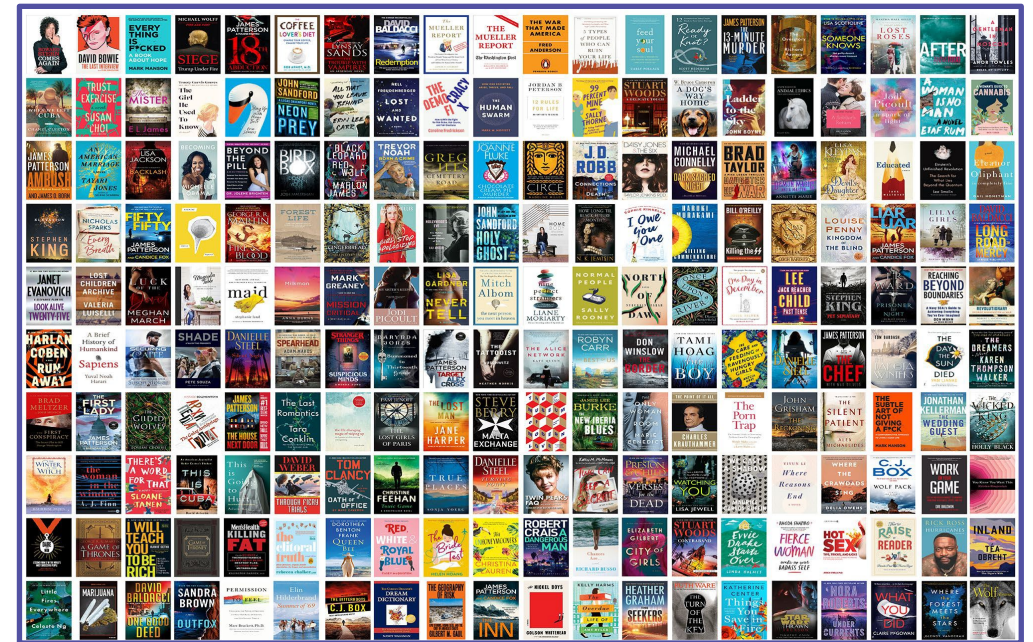


- Returned items automatically are routed to Collection Development
- Collection Development reviews for collection
- Cataloging provides full cataloging and processing for added items
- Items not added are shadowed in catalog and remain on Request It shelves for future requests
- After designated period, items changed to DISCARD and sent to a deaccession outlet

Suggest for Purchase: Digital and Media



- DVDs, audiobooks, and music are approved by the media selector



- Digital materials are managed by the Virtual Resources librarian



Request It

THE RESULTS

Request It: Successful Outcomes



Potential Purchasing

- Increased catalog holdings
- Decreased selection time

Interlibrary Loan

- Reallocated one full-time staff
- Reduced average cost per use

Suggest for Purchase

- Increased requests
- Increased unique users
- Reduced turnaround time
- Reduced staff time
- Allowed for seamless checkout and renewal

Request It: Conclusion



- Provides a positive patron experience
- Reduces internal costs and staff time
- Fosters a robust community-informed collection

Questions?



Debbie Stoppello,

Director of Library Collections, Kansas City Public Library

DeborahStoppello@kclibrary.org

(816)701-3770

Stephanie Roberts

Collection Development Supervisor, Kansas City Public Library

StephanieRoberts@kclibrary.org

(816)701-3746

Dawn Mackey

Discovery Services Manager, Kansas City Public Library

DawnMackey@kclibrary.org

(816)701-3564



Thank You!